



## COVID-19 Temporary Emergency Measures for Refugee Claims

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The health and safety of our employees and clients is a top priority to Immigration, Refugees and Citizenship Canada (IRCC). From **March 20 to April 13, 2020 (inclusive)**, **this office** will no longer be receiving refugee claims, interviewing refugee claimants or processing Refugee Protection Claimant Document (RPCD) renewals.

**If you would like to make a refugee claim**, please send your request **by email** to: [IRCC.RefugeeClaim-Demandedasile.IRCC@cic.gc.ca](mailto:IRCC.RefugeeClaim-Demandedasile.IRCC@cic.gc.ca). Please provide a copy of the biographic page of your passport or a copy of another piece of identity (as the case may be). You will be contacted by email for next steps.

Once your request has been received, an *Acknowledgement of Claim* will be sent to you by email. Once the office re-opens, you will be scheduled to return for fingerprinting and an interview.

Thank you for your cooperation.

